# An Overview of the Health and Safety Hazards at Custodian Sites

Project: SEIU888 Health and Safety

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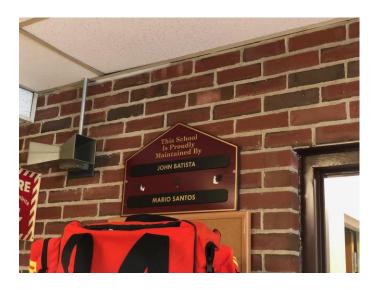
### **Objective**

- To analyze and assess the physical, chemical and biological hazards at the workplace settings for custodian and maintenance workers.
- This project was assigned by SEIU888.
- We were assisted and accompanied by field representatives of each school site.
- This internship was primarily based in Braintree
  - However, different school sites across Massachusetts were covered.



### **Custodian work description**

- They are responsible for:
  - Keeping buildings clean
  - Collecting trash
  - Sweeping
  - Mopping
  - Vacuuming
  - Utilizing equipment to clean floors
  - Cleaning and stocking bathrooms
  - Securing buildings
  - Maintenance duties-repairing, snow-shoveling



### **Basics of Custodial Work**

#### School Custodians

- o General duties (day time): mopping, taking out trash, sanitizing classrooms
- Winter: Snow shoveling in addition to basic responsibilities.
- Summer: Building overhaul- waxing and stripping floors (requires moving all classroom furniture), furniture repair, large scale building projects

#### Workday Shifts

- During the year: day (approx 6:00am-3:00pm) and night (2:00pm-10:00pm) with variations.
- Summer includes mostly daytime work.
- Custodians mostly engage in solitary work.
- There is a lot variation depending on how individual school districts/municipalities split up maintenance and ground work.







### **Poor Chemical Storage Practices**

- Poor chemical storage practices
  - Unused chemicals are left in storage rooms.
    - **■** These are strong chemicals that release intense hazardous odors.
    - Often stored in older storage areas, covered with dust and rust.
    - No eye wash or body wash stations in case of a chemical injury.
      - A few schools have two bottles of saline for eye washing in areas with poor hygiene.
  - Not all schools have MSDS packets or have updated sheets on existing chemicals.
  - Chemicals are kept in unsanitary conditions.









### **Chemical and Asbestos Exposure**

- Exposure to harsh chemicals
- Sites are mostly built prior to the 1990's
  - Poor ventilation
    - Insufficient number of windows.
    - Some sites have windows that do not open.
    - Most sites do not have air-conditioning, except for administrative areas within building.
  - Asbestos issues are present in floor tiles, pipes and ceiling.







### **Dangers of Solitary Work**

- Slips and falls occur regularly during waxing/stripping floors.
- Improper lifting techniques are not corrected.
- Sometimes proper techniques are known but not enough people are there to make it viable to practice.
- Snow shoveling injuries occur during wintertime.







Four Steps to Proper Lifting

#### FOUR STEPS TO PROPER LIFTING

#### 1. SIZE UP THE LOAD

- Use a hand truck if possible.
- Get help if you need it.
- Check for slivers, nails, exposed staple Use gloves if necessary.
- Make sure you have a clear path to where you are moving it to.

#### 2. LIFT

- Bring the load as close to you as possible before lifting. Lift with your legs, not your back.
- Keep your head up, your back straight and bend at your hips.

#### 3. MOVE

- Keep the load close to your body
- Look where you are going. Shift your feet to turn, don't twis
- your body.

#### 4. GET SET AND LOWER ■ When setting a load down, let your

- leg muscles carry it down.
- Make certain your fingers and toes are clear before setting the load down.

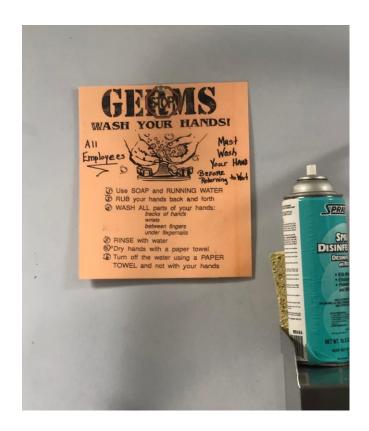






### **Physical Illnesses**

- Working in a school environment, there is continuous exposure to bodily fluids, including blood, urine, and vomit.
  - Little to no education on dealing with bloodborne pathogens
- It is not uncommon to struggle with diseases during the first few years, but many custodians describe reaching a threshold of immunity, so they stopped getting sick after a while.



### **Recommendations**

- Equipment upgrades
  - Vibe machine to eliminate the need of stripper chemical.
    - Most schools do not purchase due to the cost of this product.
  - Eco-friendly chemical dispensers (no physical mixing or direct exposure)
- Mandated basic job training
- Safer chemical cleaner alternatives
  - Green cleaning
- Updated safety training manuals
  - Review of existing MSDS
    - Some schools do not have MSDS manuals, or custodians are unaware of the location.
  - Must include floorcare, lifting, snow shoveling, and dealing with bodily fluids.
- Explicit inclusion of custodians in fire drills and shooting protocols with understanding of their liabilities and responsibilities.
- Working across schools in groups during the summer.
  - "Chain Gang"



### **Internship Products/Deliverables**

- Chemical product factsheets
  - Floor care
  - Shoveling
  - Lifting
  - Asbestos
  - General sanitizer chemicals
  - Bloodborne pathogens
  - Chemical storage
- OSHA training module (example)
- Recommendation manual for environment and human-health friendly products.
- Final report of health hazards at each selected location.

### **General Reflections**

- As of this year, MA public employees are covered by new OSHA law
  - A few safety measures, precautions and trainings might be implemented as a result of this change.
- We were made aware that custodian jobs are considered "unskilled".
  - However, duties such as stripping and waxing require skill-based trainings.
  - As a result, the custodian trade is taken too lightly by other professions and workplaces.
- Most school custodians start their jobs as a second career.
  - These are workers often in their 40s and 50s who have had entire other careers in other industries.
  - They are provided excellent health insurance.
  - They also receive government pension.
  - There is a pervasive mentality that all you need is "common sense"

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